

Details of Principal Nodal Officer of the Company as per Reserve Bank– Integrated Ombudsman Scheme (RB-IOS), 2026

Sr. No.	Name of Principal Nodal Officer	Address	Telephone	Email
1.	Mr. Dhrumil Shah	Protium Finance Limited, Nirlon Knowledge Park (NKP), B2, 7th Floor, Pahadi Village, Off Western Express Highway, Cama Industrial Estate, Goregaon (East), Mumbai 400 063, Maharashtra	+91 8591984415	principalnodalofficer@protium.co.in

Steps if Grievance not addressed

If the grievances/ complaints are not redressed within 30 days, the customer may lodge their complaint on RBI CMS portal - <https://cms.rbi.org.in> Or send your complaint form to the below mentioned address:

The Officer Incharge,
Centralised Receipt and Processing Centre,
Reserve Bank of India,
4th Floor, Sector 17, Chandigarh – 160017.
Toll Free Number: 14448 (8.00 AM to 10.00 PM)